

# Women's College Hospital Redevelopment

## CLIENT

Women's College Hospital

## LOCATION

Toronto, Ontario

## Project Description

Women's College Hospital was established to offer medically trained women the opportunity to practice medicine at a time when their access to the profession was limited. Throughout history it has maintained its focus on advocating for women's health and recognizing women's special health-care needs. Additionally it has committed itself to improving women's healthcare worldwide, which includes providing a hospital/clinic in the downtown core that facilitates easy access, care, and information for patients. The new state-of-the-art 639,000 sq. ft. facility has made it one of the most unique and world-recognized women's healthcare facilities.

## B&M Scope of Work

Black & McDonald (B&M) provides comprehensive facilities management and operations for the entire facility. B&M has been heavily involved during the design and construction of the project as the prime mechanical and electrical contractor and installer. B&M is also responsible for the specialized hospital systems (e.g. lab exhaust systems, medical gases, lab vacuum system, clean steam production, water purification systems, central dispatch, security services and systems, parking, fire and contingency planning, and maintenance of hospital rolling stock.) B&M continues to play an integral role in the long-term maintainability, sustainability, and lifecycle considerations of Women's College Hospital infrastructure and fit-outs.

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## Benefits to Client

B&M as the primary Facilities Services Provider has ensured that throughout the construction, commissioning, and opening of the facility through both phases there has been zero downtime to the hospital and teams. Black & McDonald's Facility Management team has provided flexibility to its staff and subcontractors to work all hours during the day and night, to ensure that regardless of time the full facility is operational, ensuring maximum availability to all spaces, clinics, offices, surgical rooms, and shared spaces throughout the hospital.

## Innovative Process and Technology Used

The transition from construction to service delivery was one of the smoothest seen in healthcare by both Infrastructure Ontario and Women's College Hospital over the past two years. Women's College Partnership and B&M as its Facilities Services Provider have achieved nearly flawless results with regard to the response and rectifications of all work orders including emergency, urgent, and routine request within the time frames provided by both Infrastructure Ontario and Women's College Hospital. Also of note is Black & McDonald's extensive Energy and Sustainability services provided to Women's College Hospital, which includes meter monitoring, analytical services to review the energy data and providing benchmarking and recommendations. B&M goes beyond simply reporting on consumption but also focuses on providing tangible savings and cost reduction initiatives. Infrastructure Ontario has noted that the utilities reporting is the best within their entire P3 portfolio.

